



## CHESAPEAKE WELLNESS PROGRAM



### PATIENT SURVEY

#### 1. Appointments

It is easy to get an appointment when I need one.  
I remember my next appointment  
I need to be reminded of my next appointment.

YES	NO	SOMETIMES
YES	NO	SOMETIMES
YES	NO	SOMETIMES

#### 2. RECEPTION

The clerk is courteous.  
I am worried about my privacy  
I do not like having to report to the front desk

YES	NO	SOMETIMES
YES	NO	SOMETIMES
YES	NO	SOMETIMES

#### 3. CLINIC

My physician treats me with respect.  
My nurse treats me with respect.  
I feel comfortable asking my physician questions.  
The nurse takes the time to explain things to me.  
My phone calls are always answered/returned  
The most important characteristics of my physician/nurse are: (circle all that apply):

YES	NO	SOMETIMES
YES	NO	SOMETIMES
YES	NO	SOMETIMES
YES	NO	SOMETIMES
YES	NO	SOMETIMES

Honesty  
Trust  
Confidentially  
Caring  
Male

Knowledge of HIV/AIDS  
Latest knowledge of research  
Easy to talk to  
Respect  
Female

COMMENTS \_\_\_\_\_  
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